

Terms & Conditions

1. Website and its Contents

- A. "Service" means the website and its content which is a digital platform built by Visa whereby Merchant Benefits are connected to the platform to allow for real-time Cardholder eligibility, Benefit selection, and redemption.
- B. "Merchants" and/or "Vendors" means a third party service provider authorized to provide the Benefit to EmiratesNBD and Visa Cardholders.
- C. "Benefit" means the products and/or services which are provided by EmiratesNBD and Visa Merchants and/or Vendors and are available through the Service.
- D. The Services are offered to a selected base of EmiratesNBD and Visa Cardholders, the "Cardholder". All materials provided on this Service, including but not limited to all text, logos, designs, service marks, trademarks, graphics, images, sounds, information, software, documents, downloads of any kind, products and services and the selection, arrangement and display thereof, are the copyrighted works of Visa and/ or its partner/EmiratesNBD. Cardholder shall not distribute, exchange, modify, sell or transmit anything copied from this Service for any business, commercial or public purpose. Any unauthorized use of the content may violate copyright laws, trademark laws, the laws of privacy and publicity and civil and criminal statutes.

2. General Provisions

- A. Any changes to these Terms & Conditions or any terms posted on this Service apply as soon as they are posted. By continuing to use this Service after any changes are posted, Cardholder is indicating his/her acceptance of those changes.
- B. The Service reserves the right to undertake all necessary steps to ensure that the security, safety and integrity of EmiratesNBD and Visa's systems as well as its clients and users interests are and remain, well-protected.
- C. The Cardholder shall indemnify, defend, and hold harmless EmiratesNBD and Visa from and against any claims, which the Cardholder may sustain or incur from, or as a result of a breach of these Terms & Conditions.

3. Eligibility

- A. The Cardholder subscribing for the Service should be holding a valid EmiratesNBD Visa Card.
- B. Before accessing any facilities, the Cardholder is required to confirm his acceptance to share his card number, email address and any other registration fields required at the time of registration.
- C. Cardholder may not transfer the domain name registration to any other use.
- D. EmiratesNBD and Visa are not held liable in case of Cardholder sharing the domain access with a third party.

- E. EmiratesNBD and Visa reserve the right to refuse an application and may withdraw, cancel or modify Services and/or Terms & Conditions.
- F. In the event the card is cancelled the subscription is cancelled.
- G. In the event card is blocked for any reason, subscription is suspended until card is reactivated.

4. **Benefits Selection**

- A. Benefits are provided on the basis of Cardholder's choice.
- B. Each Benefit has different terms and conditions. By submitting the Benefits choice, Cardholder agrees to comply with each Merchant's terms and conditions.
- C. Cardholders are required to review their Benefits selection carefully before submission. The Portal does not permit Benefit modifications/cancellations before 12 months from Benefit submission.
- D. If Benefits selection is not made within thirty (30) days from creating an account on the Service, a default set of Benefits will be automatically activated. Please refer to the FAQ section accessible at the bottom of the website to learn more about the default set of Benefits.
- E. EmiratesNBD and Visa reserve the right to remove, change, or modify, all or in part, the Benefits provided to Cardholders without prior notice. EmiratesNBD and Visa will use its best efforts to remedy the issue or replace the Benefit with a similar Benefit.

5. **Other Rights**

- A. Any communication or materials sent by Cardholder to the Service by electronic mail or otherwise, including any comments, data, questions, suggestions or the like will be treated by EmiratesNBD and Visa as non-confidential.
- B. The Service reserves the right to deny any user access to this Service if found suspicious or any portion hereof without notice.